



SOUTH AFRICAN AIRWAYS

ITEMISED LIST AND CONTENTS OF BAGGAGE

- Please provide a complete list of all lost, delayed, damaged, pilferaged items contained in your Baggage.
- If more than one bag is involved, list contents of each one separately.
- Indicate by (X) which items are affected by loss, pilferage, or damage.

Quantity	Description of goods	Male Female (M or F)	Purchase Price	Currency	X Pilf.	X Dam	X Loss
TOTAL							



I understand this declaration may be subject to review and investigation and I hereby give South African Airways the authority to require from anyone any document or statement in relation to this declaration.

IDENTITY
NUMBER:

PASSPORT
NUMBER:

VOYAGER
NUMBER:

“IMPORTANT”

THE original copies of the following documentation **MUST** be forwarded to the claim office.

Passenger Air Ticket and Boarding Passes
Baggage Claim Tags
Copy of Identity Book and/or Passport
Police Affidavit

Please complete in full. Any omissions could delay the recovery of your property or processing of your claim. The prompt return of this form is therefore essential.

- Note:
- (I) No action shall lie in the case of damage to checked baggage unless the person entitled to delivery complains to Carrier forthwith after the discovery of the damage, and, at the latest, within **seven (7)** days from the date of receipt; and in the case of delay, unless the complaint is made at the latest, within **twenty one (21)** days from the date on which the baggage has been placed at his/her disposal. Every complaint must be made in writing and dispatched within the times aforesaid.
 - (II) Any right to damages against South African Airways shall be relinquished unless action is brought within **two years after the occurrence of the events giving rise to this claim.**
 - (III) **The liability of SAA in the case of damage to unchecked baggage shall be limited to US \$20,00 per kilogram.**
 - (IV) SAA will not be liable for Damage to unchecked baggage unless such Damage is caused by our negligence. SAA shall have no liability whatsoever for Damage to articles not permitted to be contained in checked baggage, including fragile or perishable items, items having a special value, such as money, jewellery, precious metals, computers, personal electronic devices, cellular telephones, cameras, audio and video equipment, negotiable papers, securities, or valuables, business documents, passports and other identification documents or samples.
 - (V) “DAMAGE” includes death, wounding, or bodily injury to a Passenger, loss, partial loss, theft or other damage, arising out of or in connection with carriage or other services incidental thereto performed by us.

It is expressly understood by me that the furnishing of this form, the processing of this claim and any assistance rendered to me by employees of South African Airways, are acts of courtesy and shall not constitute a waiver of any rights which may be exercised, or an admission of liability, by or on the part of South African Airways, its employees or agents.



SWORN STATEMENT

I, the undersigned _____, ID / Passport Number _____ do hereby state under oath that:

- 1. I am an adult male / female residing at _____
- 2. The contents of this statement fall within my personal knowledge. The contents are both true and correct to the best of my belief. I am fully capable and competent to depose to this sworn statement.

_____ Deponent

Kindly provide a condensed statement of what transpired and what you are claiming for:

I do hereby warrant the foregoing statement and those on the accompanying forms to be accurate, complete and true.

SIGNATURE OF CLAIMANT:
DATE: